

WORKBC INDUSTRY OUTLOOK PROFILE

BUSINESS, BUILDING AND SUPPORT SERVICES

(NAICS¹ 55 & 56)

About this report

This is a summary of forecast information available about this industry in the B.C. Labour Market Outlook 2019 edition forecast. An overview of this forecast is provided in the main report which is available at: www.workbc.ca/labourmarketoutlook. The raw data is available at: [BC Data Catalogue](#).

1. Outlook Highlights

The Business, Building and Support Services industry provides services in company management and administrative operations. The industry includes Management of Companies and Enterprises (NAICS 55), and Administrative and Support, Waste Management and Remediation Services (NAICS 56).

55 Management of Companies and Enterprises: This sector comprises establishments primarily engaged in managing companies and enterprises and/or holding the securities or financial assets of companies and enterprises, for the purpose of owning a controlling interest in them and/or influencing their management decisions. They may undertake the function of management, or they may entrust the function of financial management to portfolio managers.

56 Administrative and Support, Waste Management and Remediation Services: This sector comprises two different types of establishments: those primarily engaged in activities that support the day-to-day operations of other organizations; and those primarily engaged in waste management activities. The first type of establishment is engaged in activities such as administration, hiring and placing personnel, preparing documents, taking orders from clients, collecting payments for claims, arranging travel, providing security and surveillance, cleaning buildings, and packaging and labelling products. These activities are often undertaken, in-house, by establishments found in many sectors of the economy. The establishments classified to this sector specialize in one or more of these activities and can therefore provide services to clients in a variety of industries and, in some cases, to households. Waste management establishments are engaged in the collection, treatment and disposal of waste material, the operation of material recovery facilities, the remediation of polluted sites and the cleaning of septic tanks.

The Business, Building and Support Services industry is expected to expand its workforce at a pace similar to the average for all industries over the next ten years up to 2029. The industry is projected to have 41,800 job openings over the 10-year forecast period. About 69 percent of those job openings are a result of the need to replace workers leaving the labour force.

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1.1 B.C. industry employment and job openings

Industry	Employment		Employment Growth			Job Openings		Replacement Share
	Number of Workers	Share of B.C.	(Average Annual Rate)			Number of Openings	Share of B.C.	(Share of Openings)
	2019	2019	2019-2024	2024-2029	2019-2029	2019-2029	2019-2029	2019-2029
This Industry	107,969	2.1%	1.2%	1.0%	1.1%	39,889	4.6%	68.6%
All Industries	2,521,389	100.0%	1.0%	1.0%	1.0%	861,143	100.0%	69.5%

1.2 B.C. industry job openings by type

Job Openings	2019-2024	2024-2029	2019-2029
Total Job Openings	20,477	19,411	39,889
Expansion Demand	6,601	5,915	12,516
Replacement Demand	13,876	13,497	27,373

2019-2029 total job openings²: the total job openings in the 10 years between 2019 and 2029

¹ NAICS: North American Industry Classification System Canada 2012

² Total job openings: the sum of expansion and replacement job openings over the period. A job opening is the addition of a new job through economic growth (expansion) or a job that needs to be filled due to someone exiting the labour force permanently as a result of retirement, death or other reasons (replacement).

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1.3 B.C. industry employment growth and job openings by development region

Region	Employment	Employment Growth (Average Annual Rate)			Job Openings		
	2019	2019-2024	2024-2029	2019-2029	2019-2024	2024-2029	2019-2029
British Columbia	107,969	1.2%	1.0%	1.1%	20,477	19,411	39,889
Vancouver Island/Coast	15,956	1.4%	1.6%	1.5%	3,436	3,593	7,029
Mainland/Southwest	75,775	1.0%	0.7%	0.9%	13,295	12,242	25,538
Thompson-Okanagan	9,101	1.8%	1.8%	1.8%	2,129	2,150	4,279
Kootenay	2,426	2.8%	1.6%	2.2%	729	564	1,293
Cariboo	2,397	1.9%	1.1%	1.5%	504	418	922
North Coast & Nechako	1,142	-1.1%	0.9%	-0.1%	48	160	208
Northeast	1,173	3.1%	1.9%	2.5%	336	284	620

2. Occupations in the Industry

2.1 B.C. top occupations by skill level in the industry

Skill Level	NOC	Occupation	Employment	Job Openings	Replacement Rate (Annual)	Wage Rate Median	Wage Rate Low	Wage Rate High
			2019	2019-2029	2019-2029	2018	2018	2018
LEVEL 0: <i>Usually requiring combination of education and experience</i>	#0125	Other business services managers	1,062	590	4.2%	18.46	38.46	52.75
	#0651	Managers in customer and personal services, n.e.c.	1,293	444	2.1%	15.33	24.48	48.08
	#0714	Facility operation and maintenance managers	652	342	3.7%	19.00	35.00	51.66
	#0013	Senior managers - financial, communications and other business services	744	316	3.0%	20.00	52.45	96.15
	#0015	Senior managers - trade, broadcasting and other services, n.e.c.	576	293	3.8%	12.65	36.15	124.19
		Other occupations	4,158	1,934	-	-	-	-
	Total		8,487	3,918	-	-	-	-
LEVEL A: <i>Usually requiring a Bachelor's, Graduate or First Professional Degree</i>	#1111	Financial auditors and accountants	781	263	2.3%	17.31	28.85	48.08
	#4156	Employment counsellors	557	219	2.4%	19.00	23.63	33.00
	#5122	Editors	412	170	2.8%	12.65	25.39	42.06
	#1121	Human resources professionals	476	166	2.3%	21.00	38.07	64.10
	#2171	Information systems analysts and consultants	447	158	2.2%	26.15	38.97	54.95
		Other occupations	3,469	1,138	-	-	-	-
	Total		6,142	2,115	-	-	-	-

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Skill Level	NOC	Occupation	Employment	Job Openings	Replacement Rate (Annual)	Wage Rate Median	Wage Rate Low	Wage Rate High
			2019	2019-2029	2019-2029	2018	2018	2018
LEVEL B: <i>Usually requiring diploma, certificate or apprenticeship training</i>	#8255	Contractors and supervisors, landscaping, grounds maintenance and horticulture services	2,923	1,544	3.8%	15.00	23.08	32.00
	#1221	Administrative officers	1,747	817	3.3%	14.50	24.00	35.10
	#2225	Landscape and horticulture technicians and specialists	1,702	477	1.4%	16.00	26.00	33.00
	#1241	Administrative assistants	1,217	475	2.6%	14.85	22.00	29.85
	#1251	Court reporters, medical transcriptionists and related occupations	897	391	2.8%	12.65	22.75	27.93
		Other occupations	12,507	4,699	-	-	-	-
	Total			20,992	8,402	-	-	-
LEVEL C: <i>Usually requiring secondary school and/or occupation-specific training</i>	#6541	Security guards and related security service occupations	10,991	3,842	2.3%	12.65	15.00	24.04
	#6521	Travel counsellors	4,021	1,416	2.3%	12.65	17.31	25.90
	#6552	Other customer and information services representatives	2,558	689	1.5%	12.65	19.85	30.00
	#1411	General office support workers	1,670	625	2.4%	13.00	21.00	30.00
	#7522	Public works maintenance equipment operators and related workers	1,240	444	2.2%	20.00	25.47	33.60
		Other occupations	11,137	3,922	-	-	-	-
	Total			31,618	10,939	-	-	-
LEVEL D: <i>Usually requiring on-the-job training</i>	#6731	Light duty cleaners	13,511	4,845	2.2%	12.65	15.00	20.69
	#6733	Janitors, caretakers and building superintendents	9,995	4,426	3.0%	12.65	17.87	27.00
	#8612	Landscaping and grounds maintenance labourers	11,498	3,484	1.7%	12.65	16.00	27.00
	#6732	Specialized cleaners	1,656	522	1.8%	12.65	14.00	28.00
	#7611	Construction trades helpers and labourers	795	220	1.6%	13.00	19.00	30.00
		Other occupations	2,820	855	-	-	-	-
	Total			40,274	14,352	-	-	-