



B.C. Employer Training Grant (ETG)

Application Support and Troubleshooting

Business BCeID

The following information will help you set up and manage your Business BCeID account:

- [Gaining Access to the Online Application \(the Skills Training Grants System\) Using a BCeID](#)
- [Additional Questions and Answers About Managing Your BCeID Account](#)

User Guides

The following guides include information to help you complete your application.

- [Applying for the ETG](#)
- [Withdrawing an Application](#)
- [Accepting Agreements](#)
- [Changing Course Dates](#)
- [Submitting a Training Provider Change Request](#)
- [Cancelling an Agreement](#)
- [Participant Reporting](#)
- [Submitting Reimbursement Claims](#)
- [Completion Reporting](#)
- [Updating Your Organization's NAICS Code](#)

Applicants with additional questions about their application may contact [WorkBC General Inquiries](#) (by phone, fax, email or online chat) or the ETG by email at ETG@gov.bc.ca.



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